



Frequently Asked Questions – ONSLOW COUNTY Upcoming 2020-21 School Year

General Questions:

What programs are being offered this Fall by Brigade Boys & Girls Club?

For the first nine week grading period (August 17-October 16), Brigade Boys & Girls Club will be offering the following programs at the following locations:

- Morning Care: Richlands Elementary
- Afterschool Program: Clyde Erwin Elementary, Heritage Elementary, Richlands Elementary, Sand Ridge Elementary, Stateside Elementary, Summersill Elementary
- Full Day Enrichment Program: Kingdom Culture Church in Richlands

Can my child attend your programs on their non-cohort day?

No. Program attendance is only available for your assigned cohort, which was determined by OCS, to limit the mixing of cohorts.

Can middle school students attend any of your programs?

Middle school students can enroll in our Full Day Enrichment program; it is open for grades K-8th grade. Per OCS, only students assigned to the school and the particular cohort can be in their elementary buildings, therefore middle school students will not be allowed in our after-school programs.

Will you be providing care on Wednesdays?

Morning care and after-school care is not available on Wednesdays since the schools are closed for cleaning and professional development. Wednesdays are available for children registered in our Full Day Enrichment program, with cohorts alternating every other Wednesday. Cohort A's first Wednesday is August 18th and Cohort B's first Wednesday is August 26th.

My child is enrolled in Onslow Virtual School (OVS); can I enroll them in your programs?

Due to OCS' goal of reducing spread by creating cohorts, we cannot enroll OVS students in our programs.

Are face coverings mandatory for Club members?

Yes; all Club members, regardless of age, must wear a face covering while at the Club.

What health and wellness safety measures are being implemented?

Safety measures include, but are not limited to, wellness screenings and temperature check before entrance, mandatory face coverings, curbside drop-off and pick-up, frequent sanitizing/washing of hands, reduced overall capacity, reduced group sizes, encouragement of social distancing, and increase in cleaning and sanitation of the facilities.

Visit our [Parent Resources page](#) for further information.

Will you be providing any food services in your programs?

All after-school programs will receive one free snack daily. For the Full Day Enrichment program, Brigade will provide two free snacks daily, one in the morning and one in the afternoon. At this time full day attendees must bring their own breakfast and lunch.

Is Internet/Wi-fi available at your programs?

Yes, Brigade Boys & Girls Club will have internet/wifi capabilities at our locations. However, if you have a school-assigned hot spot, we encourage you to bring and utilize it.

Full Day Enrichment Program Questions:

Why do you only have one Full Day Enrichment program location?

There are limited spaces and resources for full day programming five days a week since we are unable to use the schools since they have in-person instruction. Brigade Boys & Girls Club is working hard on identifying community partners throughout the County for full day programming and will keep you updated on any additional locations.

What are the hours of operation for the Full Day Enrichment program?

Hours of operation are 7am-6pm, Monday-Friday. All Club members must be dropped off curbside between the hours of 7am-9am. No entry will be permitted after 9am.

Club members can be picked up at any time; however once they leave for the day, they will not be allowed to return until the next day.

What does my child need to bring to the Full Day Enrichment program?

Each day all Club members need to bring their bagged breakfast and lunch, water bottle, school-assigned laptop or tablet, headphones, and any needed school supplies.

Why are headphones required?

To reduce on the noise and help with concentration during remote learning assistance, Club members will wear headphones.

What services will be provided for remote learning?

Brigade Boys & Girls Club will offer a safe, dependable and supportive environment for your child to complete their remote learning assignments. Staff will provide technical assistance and help children manage their online school activities; however we are NOT responsible for the completion or correctness of your child's assignments. This is still the responsibility of the parent.

Is it mandatory for my child to participate in the remote learning portion of the day?

Brigade Boys & Girls Club will have dedicated spaces and times for children to access their remote learning and all members are expected to participate.

What other services will be provided during the Full Day program?

In addition to remote learning assistance, a variety of programs will be offered that promote healthy lifestyles, character development and leadership development.

Enrollment/Payment Questions:

How do I sign-up my child for one of your programs?

All enrollments are done on-line via our parent portal. Please visit parentportal.brigadebgc.org to create an account and enroll in our programs. For any assistance, please contact our office at 910-455-9003.

What are my payment options for your programs?

All payments are paid via credit card through our online parent portal at the time of registration.

When is payment due?

All payments must be made in full before attending our program. For safety reasons, no child can be allowed to enter our facility until they are fully registered and paid. For the beginning of this school year, we have moved from a monthly charge to a grading period charge, therefore your program fees cover nine weeks, from August 17-October 16.

If I withdraw my child from your program at any time for any reason, will I be authorized a refund?

No. Enrollment guarantees your child a spot in our program. Brigade staffs accordingly, therefore we do not offer refunds.

If I am enrolling in multiple services, are there any discounts?

Our program fee structure is to be affordable to all, therefore we cannot offer any discounts for multiple services.